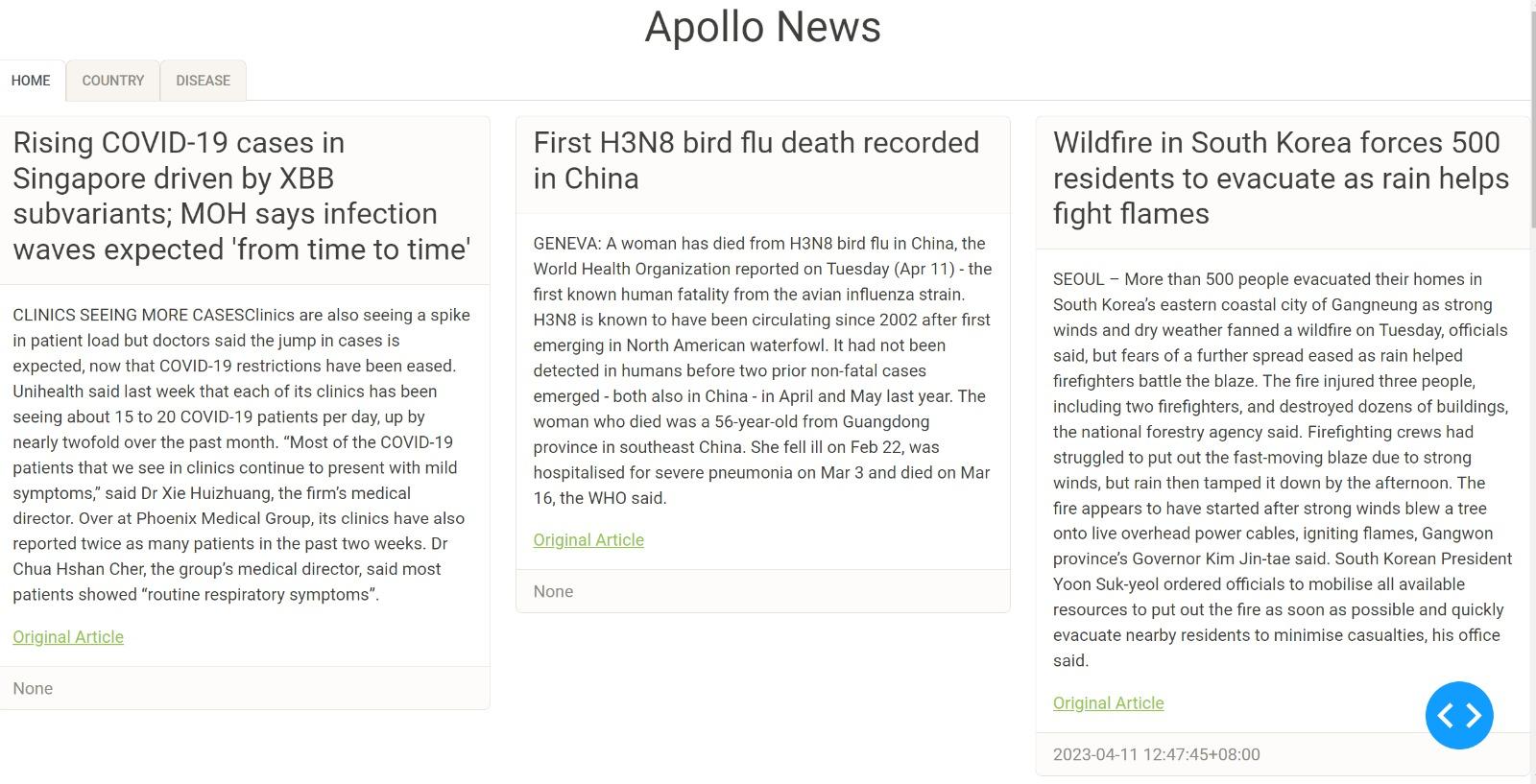
Master of Technology in Intelligent Systems

Intelligent Reasoning Systems

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Project Report

Alerts on Potential Pandemic Outbreaks in Singapore

**─**

# Summary

Singapore is a small and open country with a high population density, at 7,688 persons per sq km in 2022, according to the Department of Statistics Singapore (Department of Statistics, 2023). In addition, before the implementation of border restrictions due to COVID-19, Singapore had cleared 217 million travellers through its checkpoints in 2019 (Immigration and Checkpoints Authority, 2020). This makes Singapore highly susceptible to disease transmissions whenever a global pandemic outbreak occurs.

Studies have indicated that social distancing measures and border restrictions are effective intervention methods to prevent the spread of infectious disease, such as COVID-19 (Haug et al., 2020). Considering the adverse effects of infectious diseases to a nation’s economy (Gallup, 2020) and quality of life (Mouratidis, 2021), it is critical for Singapore to ensure that there are sufficient infection control and prevention measures to protect the safety and well-being of the nation.

While there are platforms, such as HealthMap (Clark et al. 2008), that monitor the outbreak of diseases via press releases globally, they are usually not catered specifically to Singapore’s context. Thus, relying on such platforms usually requires a lot of manpower to look through all news articles to sieve out information that are relevant to Singapore.

As such, with reference to the adverse effects of the recent COVID-19 pandemic and the previous SARS outbreak on Singapore, there is a necessity to develop an intelligent system to monitor high risk disease outbreaks in countries that are likely to impact Singapore significantly. In addition, similar functions of this intelligent system may also be extended for use by other countries, or extended to other topics that concern Singapore’s national security.

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[**Summary 3**](#_au51mny0sx6)

[**Section 1. Background and Objectives 5**](#_mhohk2xxueow)

[1.1 Problem Description 5](#_445nfykbjs4n)

[1.2 Project objective 5](#_9pd6va6nrdyh)

[**Section 2. Knowledge Model 6**](#_go81mco611n4)

[2.1 Data Sources 6](#_4ojlpgikqrkv)

[2.2 Data Identification 7](#_lk0gw9249v9d)

[2.3 Feature Extraction 8](#_io8xtollf38k)

[2.4 Ranking/Score 16](#_99q1vf3y0g1i)

[2.5 Result Review 21](#_p93exnlhsabx)

[**Section 3. System Design 22**](#_csbiev9dqmj2)

[3.1 Article Acquisition Layer 22](#_5k0urxc3u4bc)

[3.2 Feature Extraction Layer 22](#_knlti5kue8o8)

[3.3 Post Processing Layer 23](#_a9y2tsqk4qaz)

[3.4 Scoring Layer 24](#_4icpj07hr1sh)

[3.5 Display Layer 24](#_cyy2onjuyoe4)

[**Section 4. Assumptions and Limitations 26**](#_mlh4f160sr56)

[4.1 Assumptions 26](#_886p0esn0dp7)

[4.2 Limitations and Improvements 26](#_yrceggjsv8eo)

[**Section 5. References 28**](#_fekrkryvfyee)

[**Appendix A: Interview Transcript 30**](#_lwk5hkf71i61)

[**Appendix B: Project Proposal 31**](#_uhwu9wa3krjq)

[**Appendix C: Mapped System Functionalities 34**](#_f0nnzhjdqtbu)

[**Appendix D: Installation and User Guide 35**](#_ylir43xwnby1)

[1 Download Source Code 35](#_qhepz59r4n11)

[2 Install Dependencies 35](#_imws9bphiww2)

[3 Running Backend (Article & Feature Extraction) 35](#_1dktapjs19zs)

[4 Starting the Web Application 36](#_td6xopy2wsz1)

[5 Repopulating Knowledge Base and Retraining Model](#_saztbctqttsw)36

[**Appendix E: Individual Project Report 37**](#_hy51j5pkc7nh)

[Ng Bo Yan 37](#_9cgytq5pq0i3)

[Nur Insyirah Binte Mahzan 38](#_jbefdo1ho0ig)

[Low Pei Jing 39](#_pp258dfjwwkz)

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# Section 1. Background and Objectives

## **1.1 Problem Description**

As of today, there are no openly available public health monitoring systems that cater to Singapore specifically. Thus, the current practice of sieving news articles that are disease-related and relevant to Singapore relies on manually reading all news articles in various mainstream news platforms on a daily basis. However, this way of monitoring and picking relevant news articles is both time-consuming and labour-intensive.

Thus, our team proposes to build a semi-automated system that narrows down disease related news articles that are relevant to Singapore. The system should develop the function to monitor and alert users of potential pandemic outbreaks affecting Singapore.

## **1.2 Project objective**

Our objective is to build a system that is able to recommend the most relevant news articles to the users. This will be done based on the relevance score of the article.

To identify key factors to consider in determining relevance of an article, our team held an interview with a Subject Matter Expert (SME), who has the experience of performing tasks such as monitoring and tagging new articles of relevance to Singapore. The SME had provided insights on some of their considerations when identifying important news articles in Singapore’s context.

# 

# Section 2. Knowledge Model

# 

## **2.1 Data Sources**

#### ***What are our data sources?***

| **S/N** | **Source of Information** | **Insights from information source** | **Knowledge acquisition technique** |
| --- | --- | --- | --- |
| 1 | News Articles | Trending and up-to-date information about events around the world | Web scraping of news articles via GoogleNews and Newspaper3k python packages.  A total of 752 unique news articles from 1 Jan 2023 to 23 Mar 2023 were scrapped. 380 and 372 news articles were manually labelled as disease related and non-disease related news articles accordingly. |
| 2 | Subject Matter Expert (SME) | Factors contributing to high relevance to Singapore | Elicitation of tacit knowledge through the conduct of interview |
| 3 | Disease Knowledge Base | Variation of disease names, and whether disease is infectious/contagious | Wikidata query service to extract all known available diseases from the free and open crowd-sourced knowledge base. |
| 4 | Visitor Arrivals Data | Number of visitor arrivals to ASEAN countries from other countries in 2019 - the latest visitor arrival data that is not affected by travel restrictions and border closures due to COVID-19 | Downloaded publicly available data in excel format from ASEANstatsDataPortal |

## **2.2 Data Identification**

#### ***How do we identify relevant data/knowledge?***

Through our interview with the SME, we identified key data and insights that we would need to extract from the unstructured data in news articles. We concluded that the problem can be split into three main parts:

### **2.2.1 Selection of disease outbreak related articles**

Mainstream news sites publish news of different categories everyday. It is critical to identify disease related news articles to scope the number of new articles read daily.

*Type of Disease*

As compared to diseases, such as chronic diseases or genetic diseases, infectious diseases are considered more critical to Singapore’s border health security.

### **2.2.2 Determine the significance of the disease outbreak based on the country of outbreak**

Country of disease outbreak can be evaluated in two different ways:

*Geographical location of the country*

Countries that are geographically closer to Singapore are inferred to be more relevant to Singapore.

*Number of inbound travellers to Singapore from the country*

Countries with a greater number of travellers arriving into Singapore are also considered to be more important to Singapore.

### **2.2.3 Determine the significance of the disease outbreak based other factors**

Besides location of the disease outbreaks, other factors are also taken into consideration. These factors include:

*Actions taken by local government*

Actions taken indicate that the disease outbreak situation in the country is severe.

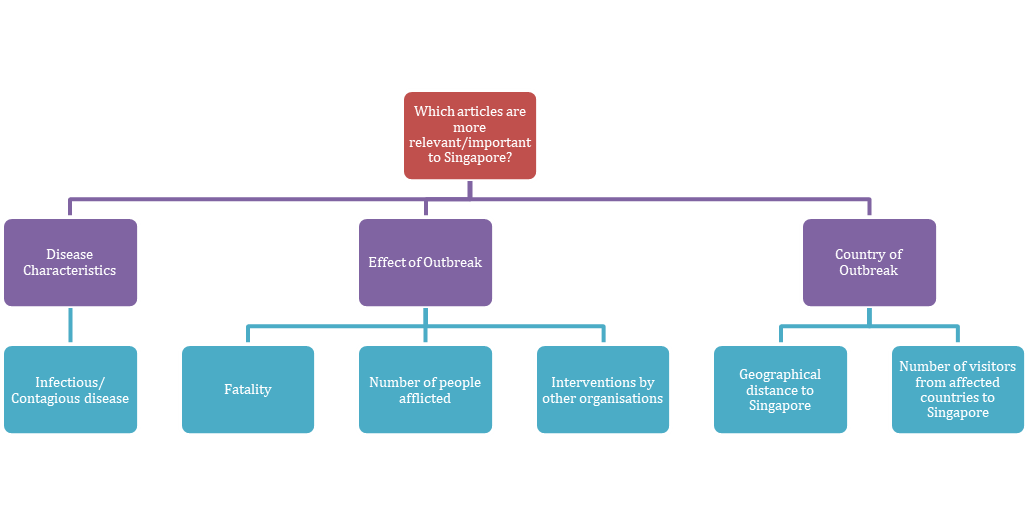
*Number of people affected*

The higher the number of people affected by the disease, potentially the more contagious the disease.

*Number of fatalities*

The number of fatalities indicates how deadly the disease is.

The key insights are summarised in the diagram below.





## **2.3 Feature Extraction**

#### ***How do we extract the relevant data?***

According to a study about the functions of headlines (Scacco & Muddiman, 2015), news headlines serve as a summary of the news articles. Therefore, just the title of the article is sufficient to identify whether the article is about a particular disease outbreak, and where the event occurred. Our SME also confirmed that headlines are generally useful to provide first cut information on the relevance of the articles. As such, only news headlines were used for feature extraction most of the time.

### **2.3.1 Disease Characteristics**

For the scope of this project, we are more concerned about diseases that are infectious and contagious. As some articles do not explicitly indicate whether the disease is infectious/contagious, our team decided to extract the disease names mentioned in the article headlines to infer whether the disease in the article is infectious or not by comparing the extracted disease names to a pre-existing knowledge base of diseases.

###### Disease Name

To extract the disease name, Named Entity Recognition (NER) technique was used. In particular, we focused on statistics-based NER instead of rules-based NER as we don't have domain or language resources in that area to come up with a set of lexical/linguistic rules to identify disease names.

We manually labelled the 752 article headlines and explored several models to extract the disease name from the unstructured text. This includes:

* custom-built NER model by training the base spacy model using the labelled dataset
* leveraging on a pre-trained scispacy model “en\_ner\_bc5cdr\_md” which was trained on the BC5CDR corpus that consists of 1500 PubMed articles with 4409 annotated chemicals, 5818 diseases, and 3116 chemical-disease interactions (Li et al., 2016).

We split the 752 article headlines into train and test sets. The models were trained/fine-tuned using the train set. We then evaluated the results of the trained model on the test set and chose the best performing model, which was the fine-tuned scispacy model.

###### Infectious/contagious type

We created a knowledge base of whether a disease is infectious/contagious or not by querying all known diseases from the free and open crowd-sourced WikiData knowledge base (Wikidata, 2023). We generated an indicator of whether the diseases are infectious (indicated as 1) or not (indicated as 0). We stored the list of diseases, their aliases and the infectious indicator in our sqlite database.

When disease names are extracted from the news headlines, we will then query the database for similar diseases. If the disease extracted from the article cannot be matched to any disease in the pre-existing knowledge base, we will assign an infectious score of 0.5 to account for potential new diseases. If there are more than one disease returned, we will take the highest value of the infectious indicator.

### **2.3.2 Effect of Outbreak**

###### Number of Fatality & Number of Cases

Information extraction technique is utilised to extract data on the number of fatalities and cases from the unstructured text. The methodology focused on the linguistic patterns of how the information is presented in a sentence. The first step involves detecting sentences that mention cases and fatalities using specific keywords.

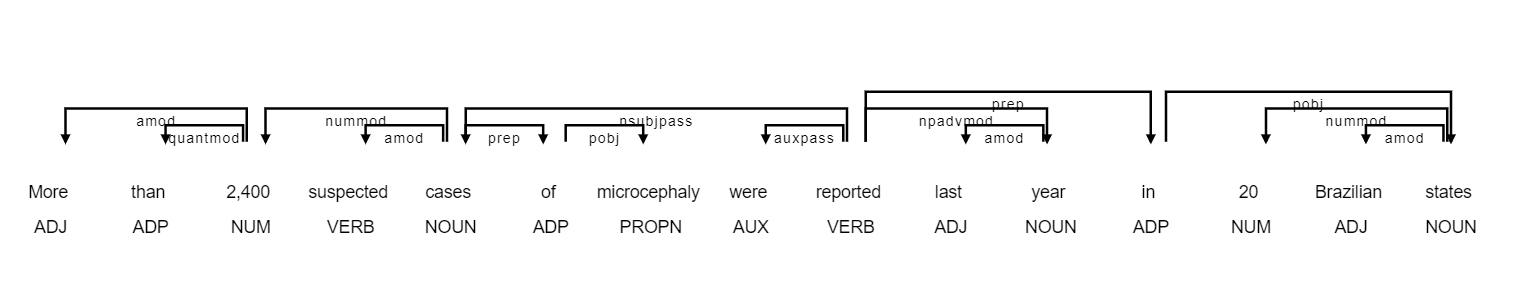
The following table shows the relevant keywords used:

|  | List of keyword |
| --- | --- |
| Fatality | die, death, kill |
| Cases | case, patient, sick |

After detecting the relevant keywords, the next step is to identify the numbers associated with them. Generally, we found two patterns in which these numbers can appear in a sentence.

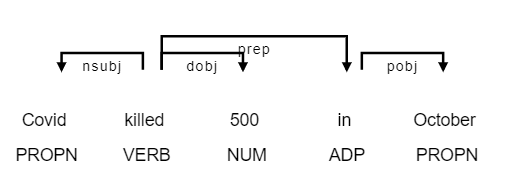
1. Subject of the keyword is a number

Example 1: Simple sentence



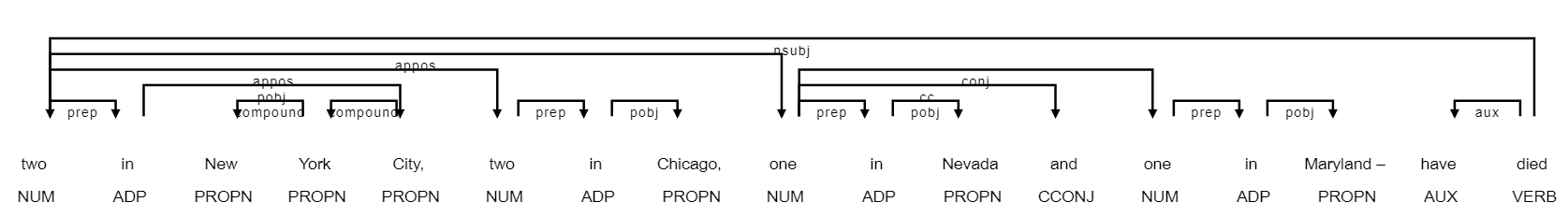
In this example, the keyword “cases” has children “2,400” and “suspected”. Thus, we can implement a rule to extract if the child’s type is “ORDINAL” or “CARDINAL” or POS tag of “NUM” .

Example 2: Simple sentence



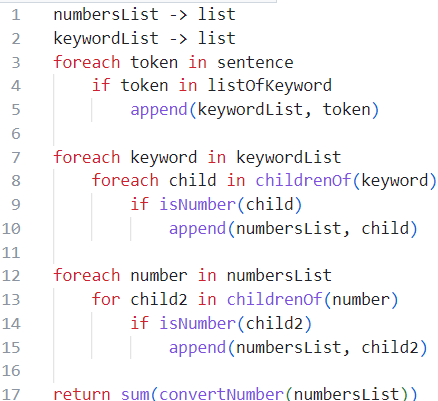
In this example, even though the number is after the keyword “kill”, it can still be detected that “500” is a child of the keyword.

Example 3: Complex Sentence



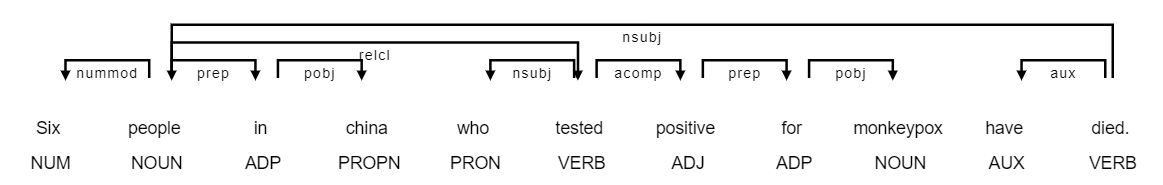
In a complex sentence, appositional and conjunction also need to be considered and added together to get the correct number. Hence, we enhanced the rule to consider the children of the number token as well. In this example, the child of the keyword “died” which represents a number “two”, and the children of “two”, is another “two” and “one”. Then the child of “one”, which is another “one” will be added as well.

The following is the pseudo-code of the final rule:



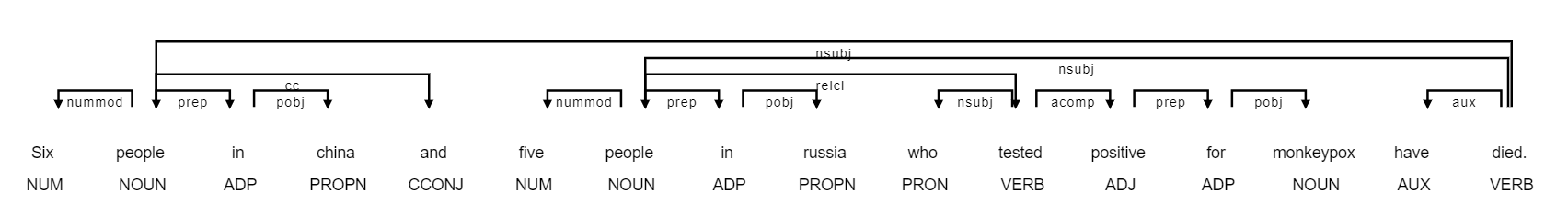
1. Number is attached to the subject of keyword

Example 1: Simple sentence

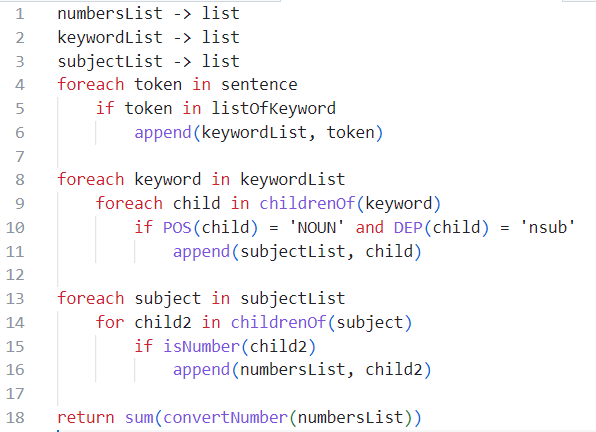


In a simple sentence, the number related to the keyword can be obtained by looking at the number related to the subject. In this example, the subject of the keyword “died”, has a numeric modifier “Six”.

Example 2: Complex sentence



Similar to Rule 1, the appositional and conjunction also need to be considered to get the correct number. The pseudo-code is as follows:



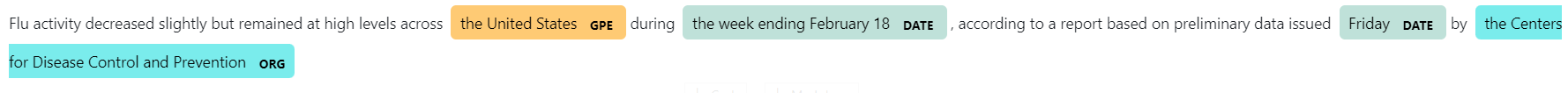
###### Organisation NER

To detect if any organisation is mentioned in the headlines, we used existing entity detection capabilities from the Spacy package. The following are some examples of the organisations detected.

Example 1:



Example 2:



### **2.3.3 Country of Outbreak**

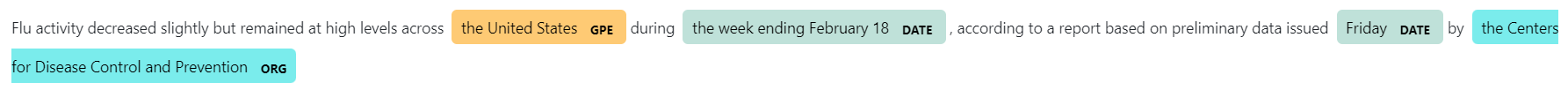
###### Location NER

Similar to organisation detection, location can be detected using the entity detection function from Spacy as well.

Example 1:



Example 2:



###### Calculation of Traveller Score

Traveller volumes are determined by traveller arrivals from the detected country to Singapore as the destination. The formula for traveller score considers two factors: one-hop from the detected country to Singapore, and two-hops from the detected country to any ASEAN countries and the ASEAN countries to Singapore as the final destination.

First, traveller volumes collected from 2019 were used as that was the latest available year that was not affected by travel restrictions and border closures (ASEANStatsDataPortal, 2023). The table below shows an extract of the traveller volume data from ASEANStatsDataPortal after pre-processing.

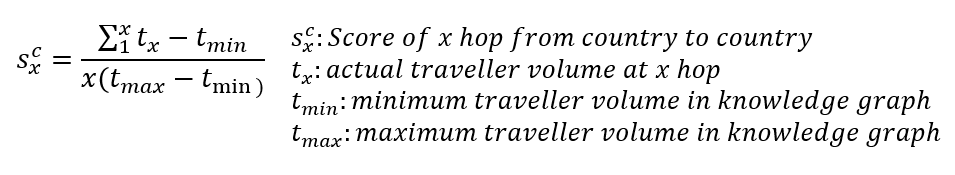
| Destination Country Code | Origin Country Code | Visitors |
| --- | --- | --- |
| BN | AU | 10188 |
| BN | BD | 3281 |
| BN | KH | 463 |
| BN | CA | 2322 |
| BN | CN | 74511 |
| BN | DK | 312 |
| BN | FR | 1381 |

Next, the tabular information was transformed and stored in the form of a graph database in Neo4J AuraDB. The table below illustrates the one hop and two hop relationship of traveller volume between countries to Singapore based on the traveller volume.

| Example 1: Illustration of one hop from a country to Singapore (left: China, right: Singapore) | Example 2: Illustration of two hops from a country to other ASEAN countries to Singapore (left: China, middle: ASEAN countries, right: Singapore) |
| --- | --- |
| Cypher query: "MATCH (c1 {code :'" f"{country}" "'})-[r:travel\_to]-> (c2 {code :'SG'})" "RETURN c1, c2, r" | Cypher query: "MATCH (c1 {code :'" f"{country}" "'})-[r1:travel\_to]->(c2)-[r2:travel\_to]-> (c3 {code :'SG'})" "RETURN c1, c2, r1, r2, c3" |

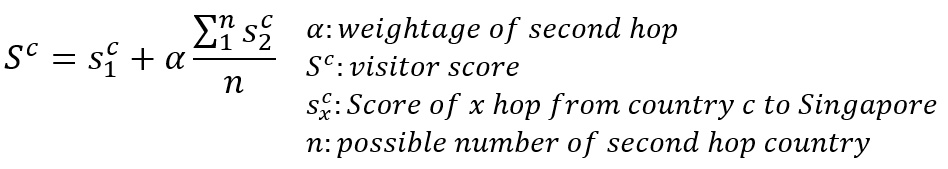
Lastly, the calculation of the traveller score is a three-step process:

Step 1: Normalisation of traveller scores for each hop

Given that there are multiple two-hop relationships, the average of the two-hop traveller score is used for normalisation. For both one-hop and two-hops, traveller scores are normalised using the following equation:  


Step 2: Aggregation of traveller score for one-hop and two-hops together

When aggregating the traveller scores of one-hop and two-hops, a weight of 0.3 was added to the two hops score to reduce the impact of two-hops on the overall traveller volume score. The overall formula used is as follows:

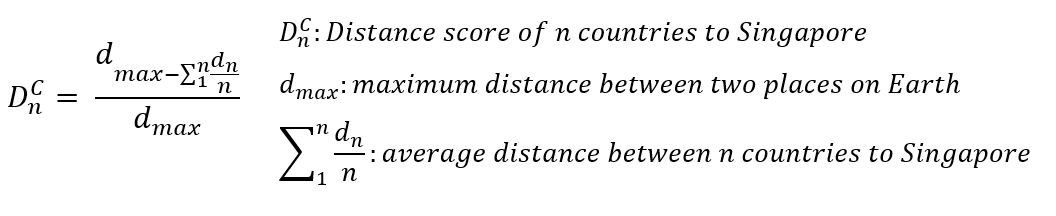


Step 3: Consolidate traveller scores if more than two countries are detected

The average traveller score from the countries detected in the same new article will be used.

###### Calculation of Distance score

Coordinates (i.e. latitude and longitude) of each country were used to calculate the distances from detected countries in the article to Singapore. Unlike traveller score, only one-hop was used for distance score calculation. Since distance from detected country to Singapore is inversely proportional to relevance to Singapore, the normalisation formula below was used.



## 

## **2.4 Ranking/Score**

#### ***How do we rank/score the articles?***

As the SME could not explicitly define the rules, we used a machine learning algorithm to learn how the SME determined if the news article’s topic is disease-related and is relevant to them. Then, we used the trained model to rank the article based on the highest probability.

For the model to learn this decision-making process, the SME had helped to label a set of news articles with 2 indicators: whether an article is disease-related, and subsequently, whether the article is relevant to them.

### **2.4.1 Disease Topic Classification**

Aligned to the feature extraction process, only news headlines were used in the topic classification process. News headlines labelled by the SME were split into a train set and a test set (test size=0.20).

###### Data Preprocessing using contextualised embeddings

Leveraging on the ‘bert-base-uncased’ BERT model, contextualised embeddings were performed on news headlines to convert the headlines from text to word token vectors.

###### Training using Support Vector Machine (SVM)

The word token vectors of the training datasets were trained using SVM modelling. According to scikit-learn documentation (scikit-learn, 2023), SVM modelling is a supervised learning algorithm that supports binary classification (disease vs non-disease news articles) and allows vectors as inputs. The trained SVM model outputs a probability from 0 to 1 for any subsequent word token vectors derived from contextualised embeddings of news articles.

### **2.4.2 Relevance Classification**

After extracting the features in Section 2.3, a method is required to combine the features together to rank the articles. With the data labelled by the SME, we adopted the supervised machine learning approach to train a model that could recommend an article’s relevance.

Further pre-processing of the information/features extracted from the title of the articles was done before the model was trained. This includes aggregation of multiple values extracted from the same feature and replacement of null values with zero.

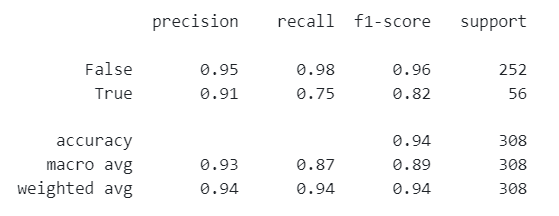
The following are the final features:

| Features | Description |
| --- | --- |
| has\_disease | If one or more disease is mentioned on the headline |
| has\_organisation | If one or more organisation is mentioned on the headline |
| fatality\_count | Number of fatalities detected from the headline |
| case\_count | Number of cases detected from the headline |
| infectious\_score | If the any of the disease(s) mentioned is/are infectious |
| traveller\_score | The score that represent the number of travellers to Singapore |
| distance\_score | The score that represent the distance of the location to Singapore |

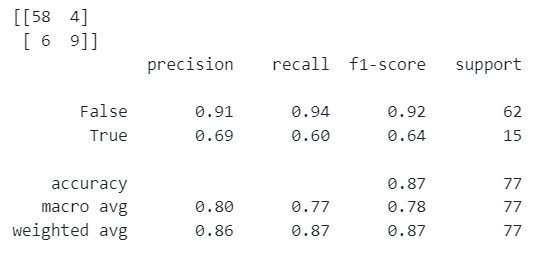
Random forest algorithm, which is an ensemble algorithm using a basic decision tree, is selected. Random forest is often referred to as a black box model as compared to the basic decision tree algorithm, but some understanding of the model can still be extracted from the model using the feature importance.

We first used the labelled data and split it into a train set and a test set. The random forest model is trained using the train set and eventually tested and evaluated on the test set.

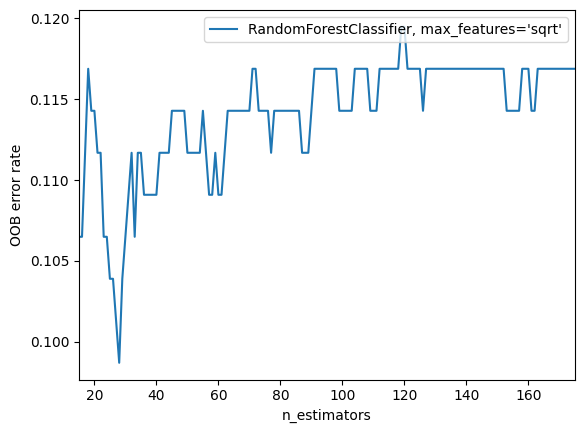
Test Set:



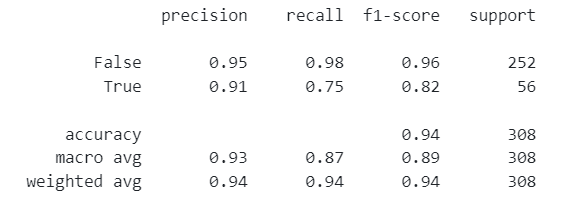
Train Set:



Hyper parameter tuning is done to improve the accuracy of the model. The best performance is when the number of estimators is 30.



After tuning the model, this is the final accuracy from the model:



The random forest model was interpreted using feature importance. The model showed that the SME had put more concern into whether the location mentioned in the article is closer to Singapore in terms of geographical location and connectivity, followed by fatality count and if any infectious disease is mentioned.

| **Feature** | **importance** |
| --- | --- |
| distance\_score | 0.417962 |
| traveller\_score | 0.255721 |
| fatality\_count | 0.099397 |
| infectious\_score | 0.096254 |
| case\_count | 0.081181 |
| has\_organisation | 0.032042 |
| has\_disease | 0.017442 |

### 

### 

### **2.4.3 Final Weighted Score**

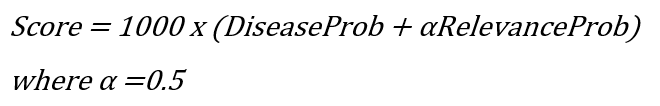
After obtaining the two classifiers, we combine both ‘disease article classification’ and ‘relevancy classification’ to form the final score for ranking/recommendation.

###### Converting classification to numerical value

Instead of using 1 and 0 to rank the articles, we use the probability from the model as a measure to rank the article. This will ensure the most probable disease related and relevant article will show up first to the user. We leverage the predict\_proba() function from sklearn to provide this probability for both ‘disease topic classification’ and ‘relevancy classification’.

###### Combining both disease topic probability and relevance probability

After discussing with the subject matter expert, we agree that disease topic probability should have higher weight to relevancy probability, in a 2 to 1 ratio.The formula for the final score is as follows:



## 

## 

## **2.5 Result Review**

To review our result, we obtained a new dataset to verify if our models and rules were performing as intended. The dataset obtained are new articles from 11 April 2023, where there is an article regarding the death of a H3N8 patient in China.

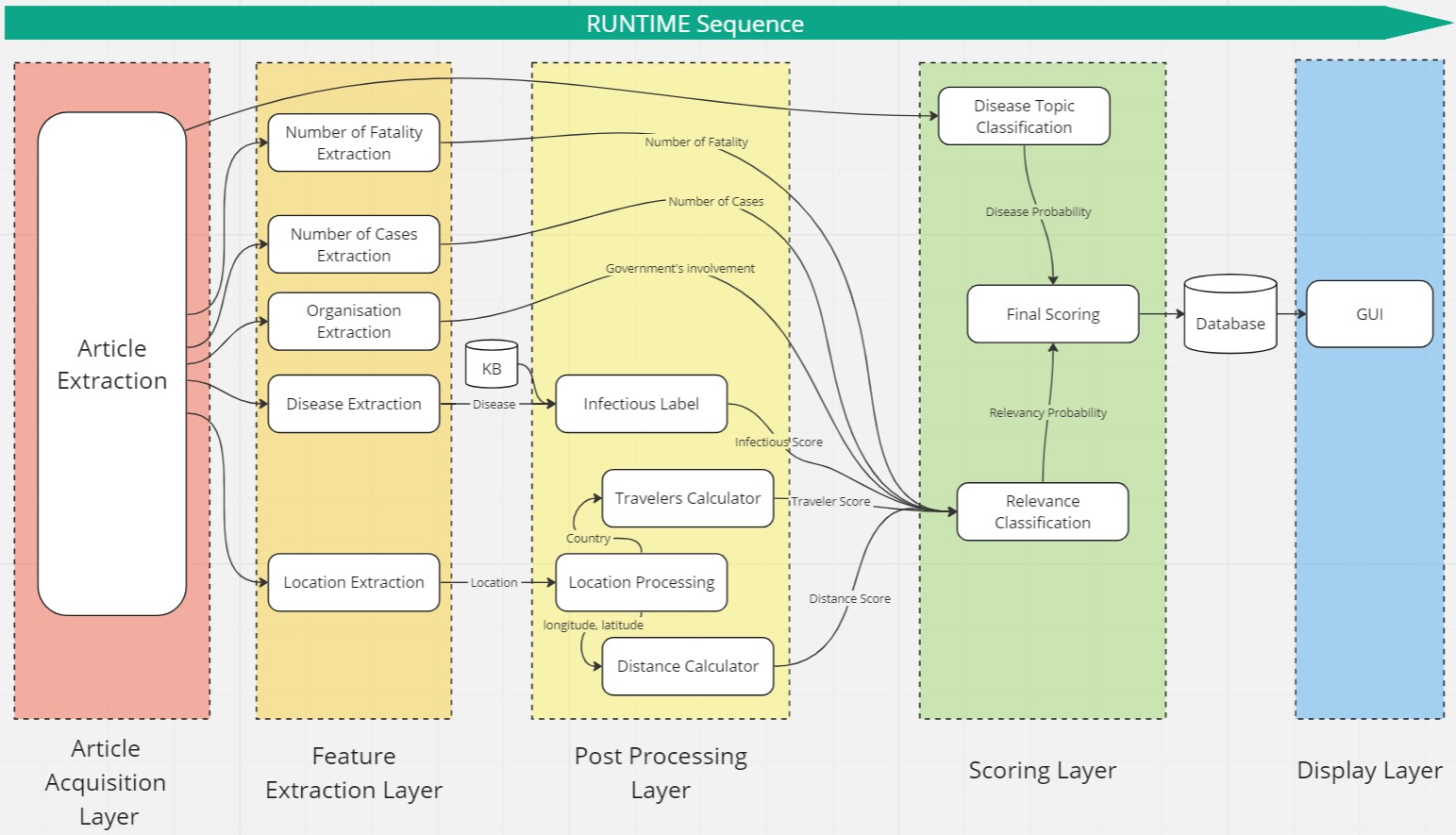


As shown in the result above, the mentioned article is ranked highest by our scoring system, followed by COVID-19 news in Singapore, and lastly articles that are not related to Singapore. The subject matter expert reviewed the result and was satisfied with the system’s output.

# 

# Section 3. System Design

The figure below shows the flowchart of the various components within Apollo System:



Apollo System consists of 5 different layers where the first 4 layers are designed to be executed daily in the background to populate the database.

## **3.1 Article Acquisition Layer**

This layer is responsible for finding articles from news sites pre-identified by the user. The summary, headline, and publication date from the articles are extracted.

## **3.2 Feature Extraction Layer**

This layer is responsible for extracting relevant information from articles’ headlines.

### **3.2.1 Disease Extraction**

Extract any diseases mentioned in the article’s headline as defined in Section 2.3.1.

### 

### **3.2.2 Organisation Extraction**

Extract any organisations mentioned in the article using Spacy built-in named entity detection as defined in Section 2.3.1.

### **3.2.3 Location Extraction**

Extract any location mentioned in the article using Spacy built-in named entity detection as defined in Section 2.3.3.

### **3.2.4 Number of Fatality Extraction**

Extract the number of fatalities via rules-based information extraction as defined in Section 2.3.2.

### **3.2.5 Number of Cases Extraction**

Extract the number of cases rules-based information extraction as defined in Section 2.3.2.

## **3.3 Post Processing Layer**

This layer is responsible for converting and processing features extracted to information/inputs required for scoring.

### **3.3.1 Location Processing**

This module is responsible for retrieving the longitude, latitude and country of the location extracted from the article using Google Geolocation API.

### **3.3.2 Infectious Label**

This module inferences the disease extracted from the article with the disease knowledge base to find out if the disease in the article is a transmittable disease.

### **3.3.3 Distance Calculation**

This module calculates the distance from the location mentioned in the article to Singapore, using the longitude and latitude extracted.

### **3.3.4 Travellers Calculation**

This module calculates the volume of travellers from the country of a location to Singapore and converts it into a score.

## 

## **3.4 Scoring Layer**

This layer is responsible for handling the scores for each sub-module in the system and the overall scoring mechanism for the final score.

### **3.4.1 Disease Topic Classification**

This module uses the disease topic classification model in Section 2.4.1 to find the probability that an article is a disease-related article.

### **3.4.2 Relevance Classification**

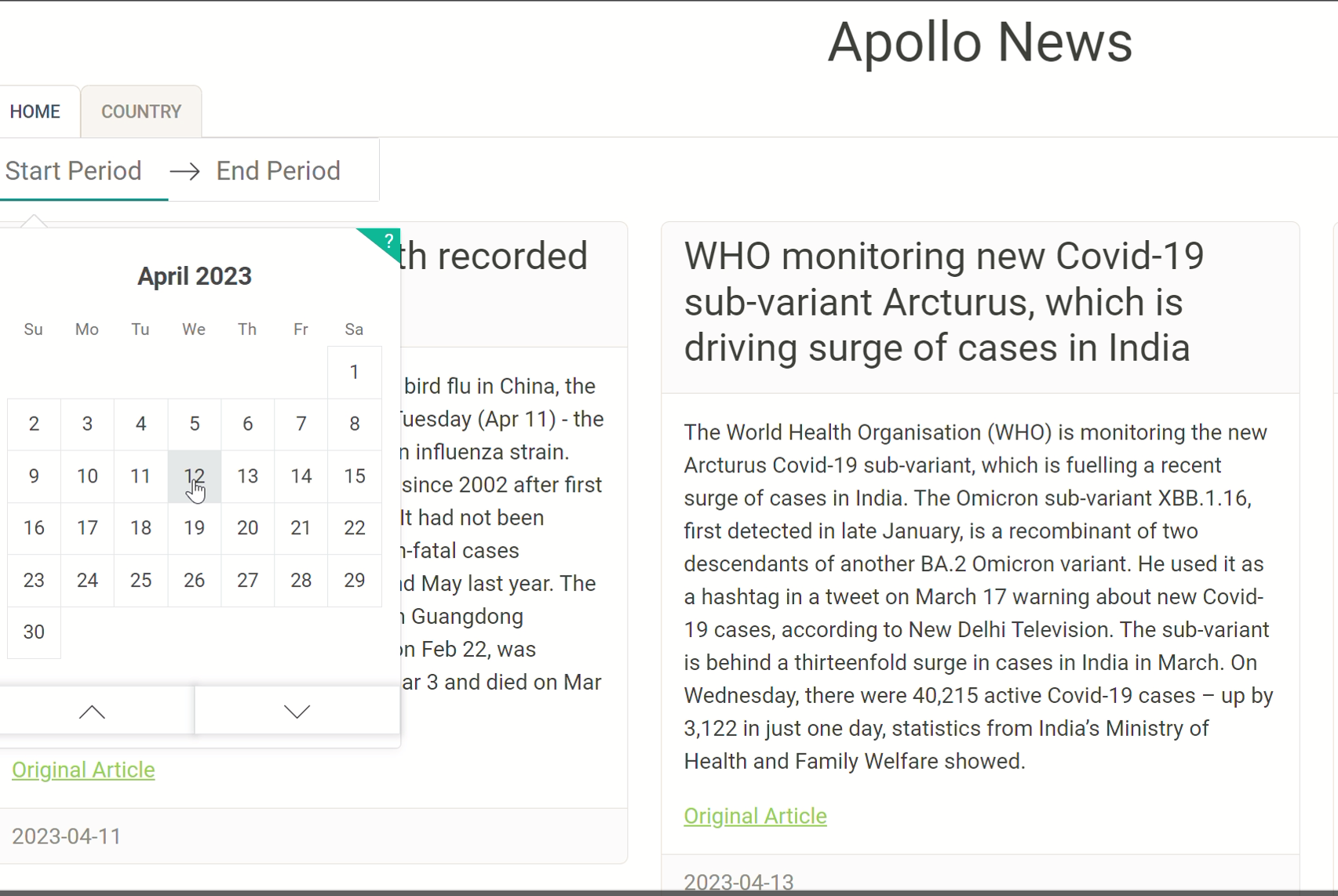
This module uses the relevance classification model in Section 2.4.2 to find the probability that an article is relevant.

### **3.4.3 Combination of Scoring**

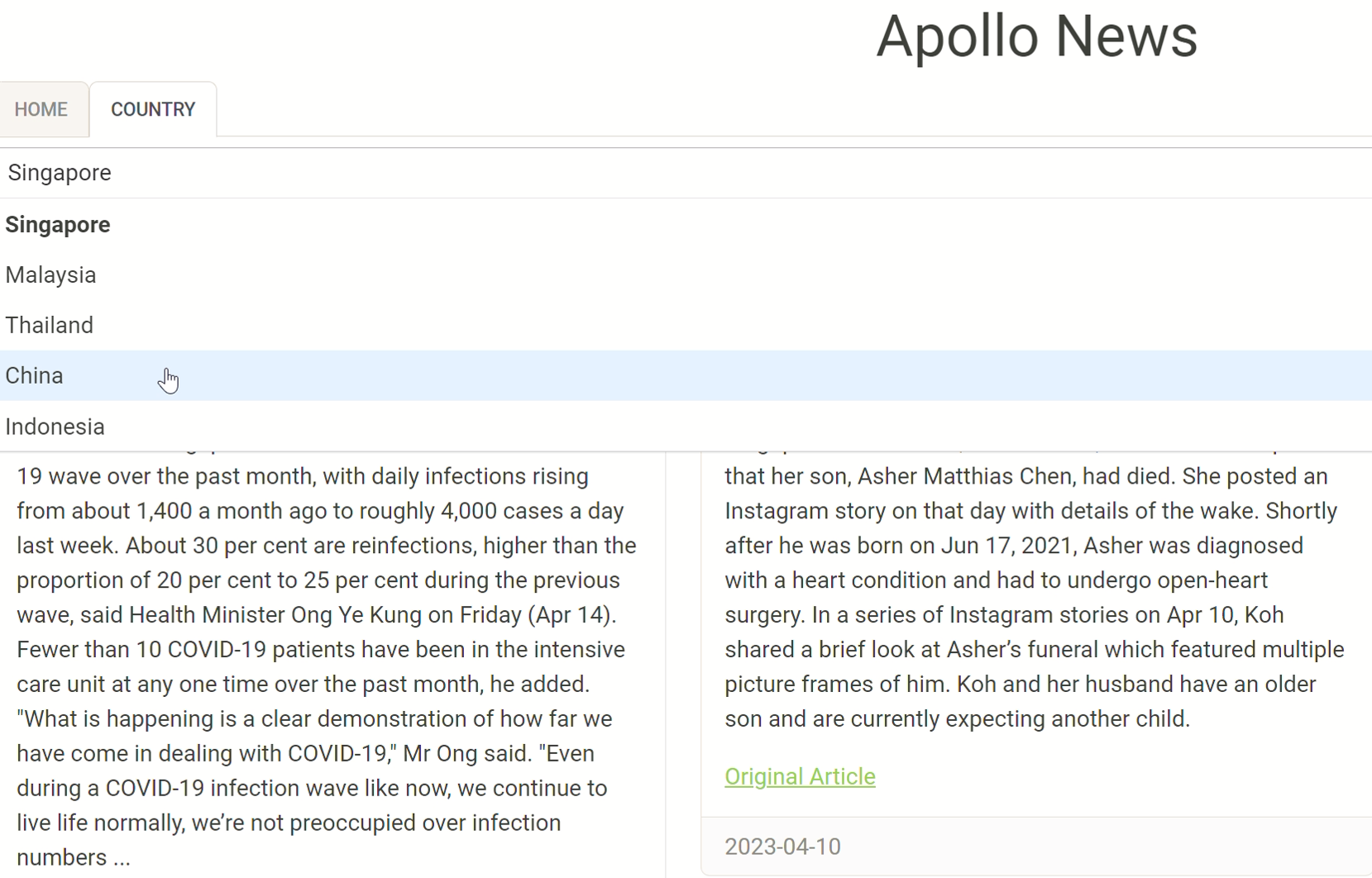
This module uses the formula from Section 2.4.3 to get the final score.

## **3.5 Display Layer**

The user interface layer will rank the articles based on the final score and filter out the top 15 articles to be displayed in the home page. This provides the user with a quick oversight of the most relevant articles. Users may filter by the time period of interest as well. This means that if the user had last checked Apollo System 3 days ago, they can simply filter for the start date to be from 3 days ago so that they can pick up where they left off and be updated with the news during the time period they had missed.



If users are concerned about the events happening in a particular country, they can select the country of interest via the country tab.



# Section 4. Assumptions and Limitations

# 

## **4.1 Assumptions**

### **4.1.1 Little fluctuations to the knowledge databases and graph databases**

The creation and maintenance of the knowledge databases and graph databases are based on an underlying assumption that the trends and factors contributing to the relevance to Singapore’s context do not change frequently. Thus, the knowledge databases and graph databases are periodically updated.

### **4.1.2 Period of data the models are trained with is sufficient in the long run**

Models were trained on an assumption that the news articles data from 1 January 2023 to 23 Mar 2023 were sufficient to represent the population of news articles that may arise in the future.

### **4.1.3 Features extracted from news articles for model training**

It is assumed that the current set of features extracted, which was recommended by the SME, is adequate to sieve news articles that are disease related and relevant to Singapore’s context. In addition, news headlines were taken to be representative of the information contained in the news article.

## **4.2 Limitations and Improvements**

As the timeline to develop the Apollo system is short, there are some limitations to the Apollo system. Therefore, some improvements can be implemented to the Apollo system.

### **4.2.1 Addition of a feedback mechanism**

The Apollo system currently does not allow for users to feedback on the system’s output. A feedback mechanism can be developed on Apollo’s User Interface for users to rate if the news articles displayed were indeed disease related and whether it is of high relevance to Singapore. This information, collected over time, could then be used to train the Article Topic Classification model and the Relevance Classification model.

### **4.2.2 Explore different algorithms**

Other algorithms can also be explored to compare their performance. For instance, we could have explored using Stanford NLP libraries for Named Entity Recognition and compare the performance against the current model that is trained on the SciSpacy model. Similarly for the classification models.

### **4.2.3 Feature Extraction using Deep Learning**

We have only interviewed one expert to obtain the knowledge on how they pick a relevant disease-related article, hence the feature extraction we used may be subjective. Due to the lack of labelled data in this project, we were not able to use deep learning for feature extraction. By using BERT or ChatGPT model, it will learn the feature extraction itself based on the labelled data and will be able to improve over time through retraining.

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# Appendix A: Interview Transcript

**Interview transcript with Subject Matter Expert (SME)**

*Due to the confidentiality issues, the identity of the SME interviewed has been masked.*

**Insyirah/Boyan:** Thank you for your time to attend the interview. In this interview, we would like to understand more about the requirements for the system, which aims to alert users on potential pandemic outbreaks in Singapore.

**SME:** Thank you for having me here. To begin, I would like to provide a brief background on how this problem statement arises. Following the COVID-19 pandemic, governments from various countries have identified two effective interventions, border measures and public health measures, to curb disease transmissions in their country. Thus, a monitoring system of the disease outbreak situations worldwide, especially in the order of relevance to Singapore’s context, is required.

**Insyirah/Boyan:** You have mentioned ‘the relevance to Singapore’s context’. May we understand more about what factors constitute ‘relevance’ to Singapore?

**SME:** Definitely. Firstly, from the vast information in news articles, we would like to ensure that the disease mentioned in the articles are infectious, especially when the disease is capable of infecting humans. Next, we will identify the country of the disease outbreak. The importance of the country depends on the geographical distance from Singapore, as well as the inbound traveller volume to Singapore from the country. To add, to understand the significance of disease outbreaks in that country, we will check if there are any fatalities caused by the outbreak, if there are many people who are infected and if the local government has taken actions on the outbreak.

**Insyirah/Boyan:** Given the widespread interest in this area globally, do you know of any existing systems used by agencies worldwide to monitor the disease outbreak situation?

**SME:** Indeed, there are existing systems available, such as HealthMap, which was founded as early as 2006, that perform similar functions. However, resources that are currently available online do not cater specifically to Singapore. Thus, we hope to build an enhanced monitoring system that alerts users on disease outbreaks overseas that may potentially result in a pandemic situation in Singapore.

**Insyirah/Boyan:** We have noted the background and the requirements for the system. Thank you so much for your time.

# Appendix B: Project Proposal

**GRADUATE CERTIFICATE: Intelligent Reasoning Systems (IRS)**

**PRACTICE MODULE: Project Proposal**

| **Date of proposal:**  5 March 2023 |
| --- |
| **Project Title:**  Alerts on Potential Pandemic Outbreaks in Singapore |
| **Sponsor/Client:** *(Name, Address, Telephone No. and Contact Name)*  Institute of Systems Science (ISS) at 25 Heng Mui Keng Terrace, Singapore  NATIONAL UNIVERSITY OF SINGAPORE (NUS)  Contact: Mr. GU ZHAN / Lecturer & Consultant  Telephone No.: 65-6516 8021  Email: [zhan.gu@nus.edu.sg](mailto:zhan.gu@nus.edu.sg) |
| **Background/Aims/Objectives:**  Singapore is a small and open country with a high population density, at 7,688 persons per sq km in 2022, according to the Department of Statistics Singapore. In addition, before the implementation of border restrictions due to Covid-19, Singapore had cleared 217 million travellers through its checkpoints in 2019. This makes Singapore highly susceptible to disease transmissions whenever a global pandemic outbreak occurs. Thus, it is critical to acknowledge the adverse effects of infectious disease and ensure that there are sufficient infection control and prevention measures in Singapore to protect the safety and well-being of the nation.  While there are platforms, such as HealthMap, that monitor the outbreak of diseases via press releases globally, they are usually not catered specifically to Singapore’s context. Thus, relying on such platforms usually requires a lot of manpower to look through all articles to sieve out information that are relevant to Singapore.  As such, the creation of an intelligent system to identify potential high risk diseases would be valuable for the health security of Singapore. Potentially, the intelligent system may also be extended for use by other countries alike or extended to other topics that concern Singapore’s national security. |
| **Requirements Overview:**   * Research Ability * Programming Ability * System integration ability |
| **Resource Requirements (please list Hardware, Software and any other resources)**  Hardware proposed for consideration   * Virtual Server   Software proposed for consideration   * Graph database, eg Neo4j * Text Processing / NLP technique, eg topic clustering, information extraction * Reasoning system * Push notification communication means, eg Telegram, emails |
| **Number of Learner Interns required: (Please specify their tasks if possible)**  3 |
| **Methods and Standards:**   | Procedures | Objectives | Key Activities | | --- | --- | --- | | Requirement Gathering and Analysis | The team should scope the details of the project and ensure the achievement of business objectives. | 1. Gather & analyze requirements 2. Define overall system requirements | | Literature Review | To research on techniques and methods to fulfill the requirements | 1. Research text processing methods 2. Research on methods to define connectedness between locations 3. Research on topics that will constitute disease outbreak risk in Singapore 4. Research on the factors that contribute to high relevance in Singapore’s context | | Technical Construction | To develop the code in accordance to the design | 1. Develop the code to obtain articles, perform topic classification and extract important information from it 2. Construct the knowledge base which specify the relevance between Singapore and other locations 3. Develop the scoring algorithm to identify potential pandemic risks to Singapore based on the knowledge base 4. Develop the alert / communication means to deliver the information once scoring is above threshold | | Acceptance Testing and Delivery | To obtain user acceptance and deploy the solution | 1. Planning of the UAT 2. Conduct the UAT 3. Deploy the solution | |

# 

# Appendix C: Mapped System Functionalities

| **S/N** | **Tasks/ System Features** | **Modular Course** | **Knowledge/ Techniques/ Skills** |
| --- | --- | --- | --- |
| 1 | Data/Information Gathering | Machine Reasoning | Knowledge Elicitation, Knowledge Representation |
| 2 | Disease Extraction, Location Extraction, Organisation Extraction | Cognitive System | Named Entity Recognition |
| 3 | Case and Fatality Extraction | Cognitive System | Rule-based Information Extraction |
| 4 | Disease Article Classification | Cognitive System, Machine Reasoning | Contextualised Embeddings, Machine Learning |
| 5 | Traveller Score using data stored in graph database | Machine Reasoning, Reasoning System | Knowledge Representation, Graph Database, Cypher query |
| 6 | Article Relevance Classification | Machine Reasoning | Machine Learning |
| 7 | Final Scoring | Machine Reasoning | Hybrid Reasoning System - Co-operating Experts |
| 8 | Infectious Disease Knowledge Base/Inference | Machine Reasoning | Deductive Reasoning, Relational Database |

# Appendix D: Installation and User Guide

# Install Dependencies

1. This is designed using python 3.8, using other version may not work
2. Install packages

python -m pip install -r requirements.txt

1. Install Spacy package

python -m spacy download en\_core\_web\_sm

# Running Backend (Article & Feature Extraction)

Backend Script is called *MainBackEndProcessing.py*. Run this script to start. Offline mode is available as the tool relies on google news to query news articles. Users will get blocked if too many queries are performed within a short period of time.

* Run test mode (test dataset used to develop the tool) (*Note: Test mode will not write data to db*)

python MainBackEndProcessing.py -M test

* Run production mode (live, using today's article). Use -D to run on specific day of articles (*Note: running in production mode requires internet connection*)

python MainBackEndProcessing.py -M prod

# TO run on specific day

python MainBackEndProcessing.py -M prod -D 2023-04-11

* Run demo mode (using 11 April 2023 dataset)
* Online Mode (*Note: running in production mode requires internet connection*)

python MainBackEndProcessing.py -M prod

* Offline Mode

python MainBackEndProcessing.py -M prod -O

The final output is input into the database under folder "SystemCode\KnowledgeBase\ApolloDM.db" and its snapshot is located at "\output".

In production system, production mode will be run daily using cron job to populate daily data

# Starting the Web Application

Run *app.py* script

python app.py

Web is served on <http://127.0.0.1:8050/>

# Repopulating Knowledge Base and Retraining Model

In case the existing Neo4J AuraDB is not working or an update of the knowledge base is required, there are scripts prepared under the “TrainModelOrBuildKB” folder to repopulate the knowledgebase and machine learning models.

The table below provides a description of the scripts that were prepared:

| Script Name | Description |
| --- | --- |
| CountryTravelersNetworkBuilding.ipynb | Script to repopulate travellers network graph to neo4j |
| Disease NER Custom Models.ipynb | Script to retrain disease NER model |
| DiseaseTopicClassification-SVMContextualizedEmbeddings.ipynb | Script to retrain disease topic classification model |
| Diseases Knowledge Base Building.ipynb | Script to repopulate disease knowledge base |
| RelevanceScoreModel.ipynb | Script to retrain relevance score model |

# 

# Appendix E: Individual Project Report

## **Ng Bo Yan**

### Personal Contribution

* Compilation of the whole processing script, designed the software architecture
* Developed the rule based information extraction for fatality count and case count extraction
* Explored extraction of organisation and location extraction using Spacy
* Assisted topic classification on SVM modelling
* Developed final scoring method
* Trained article relevance scoring model using random forest
* Organised team discussion and drive project progress

# 

### Useful Learnings

* Natural language processing
  + Text processing
  + Information extraction
    - Rule based
    - Model based (NER Model)
  + Topic classification
  + Neo4j graph db
  + Web scraping
  + Hybrid reasoning

# 

### Workplace Application

Working as an engineer in a manufacturing company, I always think that data needs to be labelled in a structured and clean manner. However, there is a lot of text / speech data such as maintenance logs. These are not utilised due to lack of clean labels at the moment. Using NLP techniques like information extraction and topic classification can enable my workplace to use more data for problem classification and root cause finding.

## **Nur Insyirah Binte Mahzan**

### Personal Contribution

* Extracted, processed and generated the knowledge databases -- visitor arrival/travellers volume, and disease aliases and infectiousness
* Designed and implemented the web application using Dash Python framework
* Trained custom NER model to detect disease names and explored pre-trained SciSpacy model
* Created the Business Use Case Video

### Useful Learnings

* Training a custom NER model
* How to identify relevant data/information from an SME
* Leveraging on crowd-sourced database (Wikidata) for inferencing/deductive reasoning
* Hybrid use of both graph database and relational database within a system

### Workplace Application

At my current workplace we mostly use structured data fields to analyse, track and monitor performance of key clinical indicators to ensure quality of patient care. However, a major limitation is that most key information about patients’ conditions etc. are usually in unstructured text such as Doctor’s Consult Notes, Operation Summary Notes and Discharge Summary Notes.

Given the rich untapped data sources, I can potentially explore building and training NER models to detect medications, diseases, symptoms/complications from unstructured text at my workplace. These information can then be used to supplement current analysis, tracking and monitoring of clinical indicators of concern.

I may also generate a knowledge graph of relationships between diseases, related complications and symptoms of the disease and/or build models to predict potential risks and harm to patients.

## **Low Pei Jing**

### Personal Contribution

* Web scraping of news articles from GoogleNews from 1 Jan 2023 to 23 Jan 2023
* Gathered the labelled disease news articles that are relevant in Singapore’s context from the pool of web scraped news articles
* Data preprocessing, which includes contextualised embeddings of news headlines, prior to topic classification training using SVM
* Created instance in Neo4J aura for traveller scoring
* Assisted to develop rule based scoring of traveller score and distance score
* Created the System Design Video

### Useful Learnings

* Web scraping using a variety of methods, such as GoogleNews and Newspaper3k python packages
* Creating connections from python to other tools, such as Neo4J
* Data preprocessing prior to topic classification modelling
* Machine learning for classification methods using vectors
* Rule based reasoning system

### Workplace Application

One of my job responsibilities includes monitoring of unusual events that occur in Singapore or overseas. In fact, the scope of the project has encompassed one of the activities that is required in my workplace by surfacing potential disease outbreaks reported in news articles that may have detrimental impacts to Singapore.

In addition, understanding python’s ability to connect to Neo4J has unleashed greater potential and capabilities of graph databases, in consideration that python functions can be used on top of cypher queries for analysis. This is especially useful when conducting person to person investigations, or company linked investigations.

Given that the nature of my job affects the general public to a large extent, there is a strict requirement for any models developed in my work to be explainable. While rule-based reasoning is a familiar topic, there are few chances for me to try machine learning techniques at work. After attempting contextualised embeddings and SVM algorithms during the course of the project, I feel more confident to explore the unstructured data in my workplace and hope that I can try to perform data mining on these unstructured data to gather more insights.